

# Affle (India) Limited

**Corporate Presentation** 

As of March 31, 2023

Consumer Intelligence Driven Global Technology Company







Affle I Built to Last (ESG@Affle)

- Performance driven
  Business model
- Scalable
  Data platforms
- High Growth markets
- Growth driven
  Global customer base
- Accelerated
  Consumer digital adoption



- Committed
  Leadership
- Positive Cashflows
- Robust
  Profitability
- Strategic
  Organic & inorganic growth plan



# Affle | At a Glance



#### **ABOUT**

- Global technology company
- Leading market position in India
- Profitable business model
- Well-defined strategic growth plan



#### **BUSINESS SEGMENTS**

- 1) Consumer Platform: Delivers acquisitions, engagements & transactions for leading brands and B2C companies. Also, includes retargeting & push notification for e-commerce (99.2% of FY2023 revenue)1
- **Enterprise Platform:** Enabling offline businesses to go online through App development, O2O<sup>2</sup> commerce & data analytics (0.8% of FY2023 revenue)1



#### **GLOBAL REACH**

India, Southeast Asia (SEA), Middle East and Africa (MEA), North America (NA), Europe, Japan, Korea and Australia (JKA)

32.9%

India revenue<sup>1,3</sup> FY2023

67.1%

International revenue<sup>1,3</sup> FY2023



### END TO END MOBILE ADVERTISING **PLATFORM**

- In-house data management platform with over 3.0Bn<sup>4</sup> connected devices reached, that drives our predictive optimization algorithm
- Fraud Detection platform to help deliver high ROI to our customers



### **R&D FOCUS WITH A STRONG PATENT PORTFOLIO**

Patents granted in US related to digital advertising, detection of fraud and voice-based intelligence innovative futuristic use cases

Patents filed in US. India and/or Singapore related to

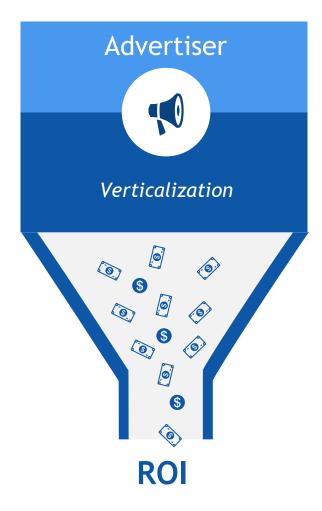


#### ANNUAL FINANCIAL SUMMARY<sup>5</sup>

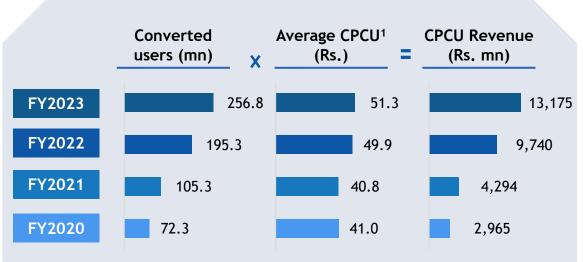
| (Consolidated)   | FY20<br>(Rs. mn) | FY21<br>(Rs. mn) | FY22<br>(Rs. mn) | FY23<br>(Rs. mn) |
|------------------|------------------|------------------|------------------|------------------|
| Revenue          | 3,338            | 5,168            | 10,817           | 14,340           |
| EBITDA           | 888              | 1,303            | 2,135            | 2,930            |
| PAT (Normalized) | 655              | 1,031            | 1,834            | 2,453            |

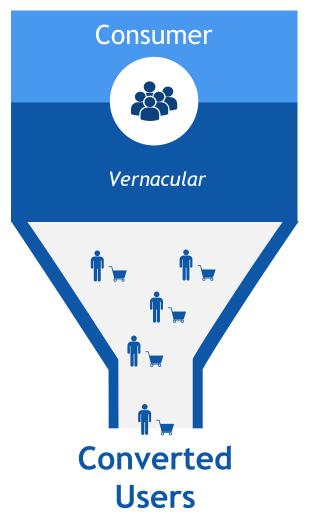


# Affle | Simplifying and unifying the ecosystem









# affle

# **Key Investment Highlights**

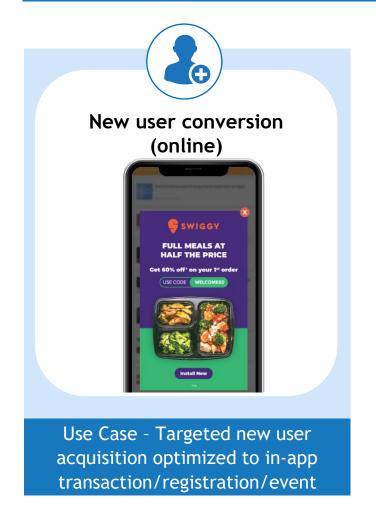
- 1 Performance driven end-to-end mobile tech platform powered by technology and innovation
- Robust intellectual property (IP) portfolio addressing data privacy issues, ad fraud and futuristic tech use cases
- 3 Long term industry tailwinds remain well grounded
- 4 Leading position in India, operating in a market with substantial barriers to entry
- 5 Affle2.0 | Well-defined strategy targeting high growth markets and industry segments
- 6 Strong track record of growth and profitability
- 7 Affle2.0 Culture I Entrepreneurial & committed team, robust governance, thought leadership and sustainability

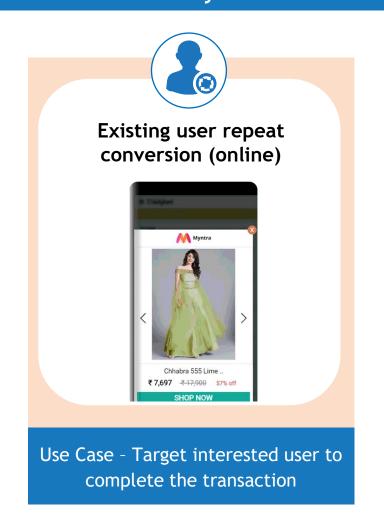


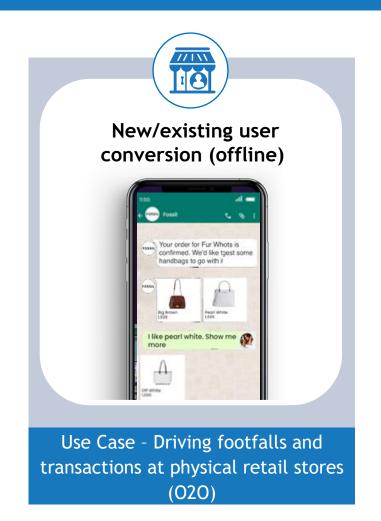
# Performance driven, high ROI CPCU business model



### 91.9% of Revenue from Operations contributed by CPCU model in FY2023 and 8.1% from Non-CPCU





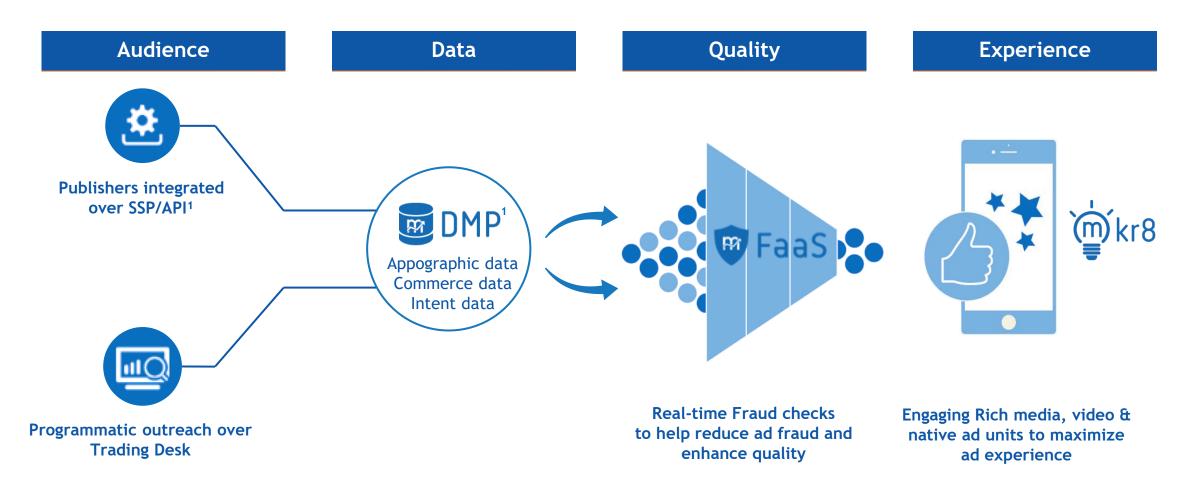








Data and quality focused mobile advertising platform-based solution





### mDMP - Enabler of our CPCU Business







Who will be the next user?

**Intent Affinity** 



Who will be the next shopper?

### **Product Affinity**



What product will they buy?

3.0Bn+

Connected Devices

100+

Pre-Defined Segments

40+

Interest Categories

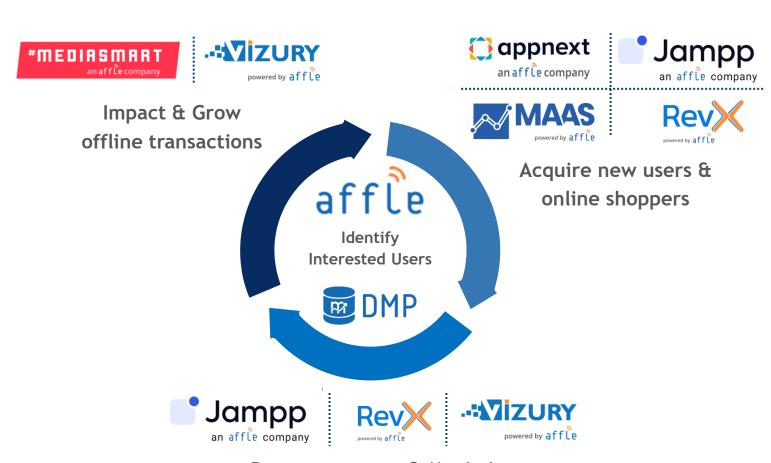
Advanced AI / ML Models Internal AffleID For Each Device



## Technology and innovation powered growth



### Affle Platforms enabling an omni-channel connected ecosystem



Re-engage users & Maximize online transactions

### Asset light, automated and scalable platform



### Flexible and scalable

|  | More ads delivered | Growth in connected devices reached | Self learning &  → predictive → algorithm | Delivery of targeted ads |
|--|--------------------|-------------------------------------|---|--------------------------|
|--|--------------------|-------------------------------------|---|--------------------------|



#### Strong network effects

Generate actionable outcomes, more businesses to use Affle's platforms



# In-house platform leveraging cloud computing infrastructure

- Securely process and store large scale data



### Proprietary and real time (RT)

RT prediction and recommendation algorithm



### Research & development (R&D)

17+ years of focused R&D and innovation



# Robust IP portfolio addressing data privacy issues, ad fraud and futuristic tech use cases



### **Global Tech IP Portfolio**

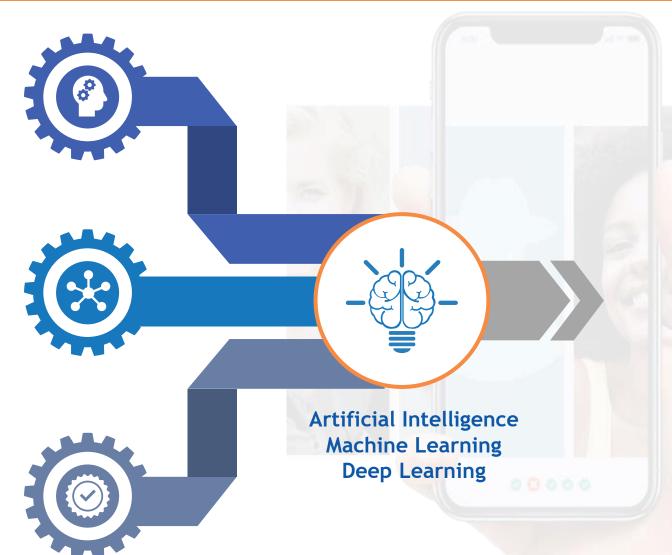
Total **21** Patents with **6 granted in US** and 15 other filed across jurisdictions

# Award-winning Ad Fraud Detection Platform

Affle's mFaas: Real-time solution for addressing digital ad fraud, with multiple patents granted and/or filed

# **DPTM Certified and SGD Accredited**

Affle Platform Data Protection Trustmark certified & SGD accredited by IMDA Singapore



Unified Consumer Tech Proposition

3.0bn¹ Connected
Devices Reached

17+ years of focused R&D and innovation

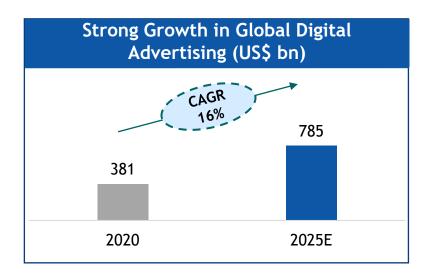
Real-time Predictive
Algorithm

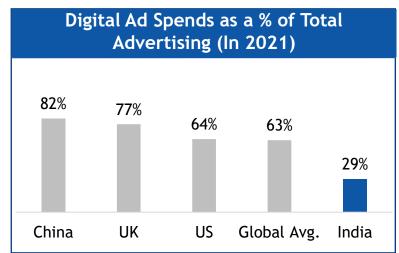
Powering Futuristic
Tech Use Cases

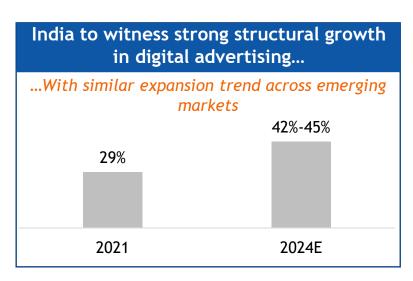


## Long term industry tailwinds remain well grounded







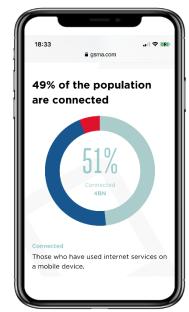


### **Growing Penetration of Connected Devices**

Only half the world is online with US/UK at ~80% smartphone penetration and Emerging Markets trailing with India 32%, Brazil 51% & Indonesia 59%

### Rapid Digitization of Existing and New Industry Verticals

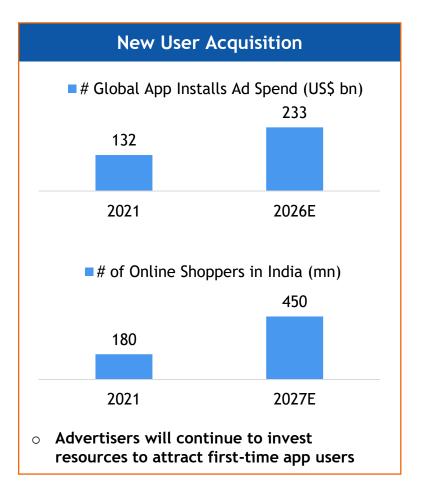
The digital revolution is happening everywhere with verticals such as Gaming, Ecommerce, Finance, etc. are projected to witness strong growth globally. As of 2021, **Gaming Apps** contributed 21% of all available apps on Apple store and 16% on Google Play Store - the single largest app category.

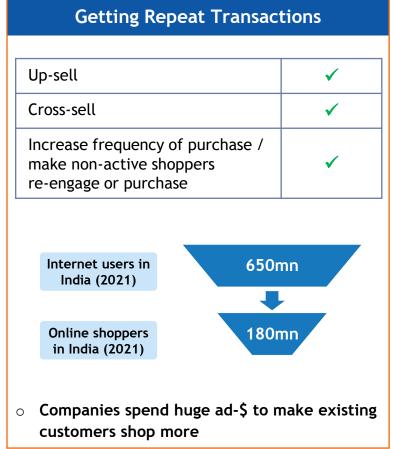


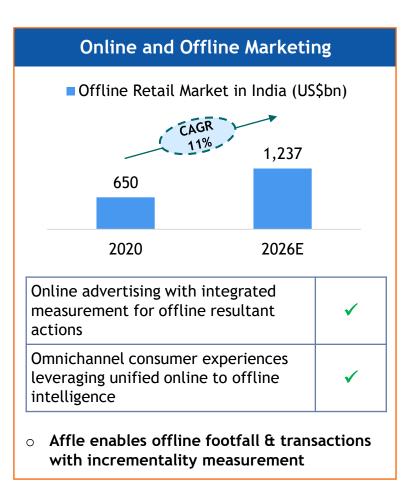


# CPCU monetization maximizes ROI for advertisers...Remains a long-term structural growth driver









CPCU is the most efficient model for advertisers to target users across all use cases



# Leading position in India, operating in a market with substantial barriers to entry



Strong track record in fast growing Indian market characterized by low prevailing CPCUs and other unique challenges

### Indian market - substantial barriers to entry



# Disjointed demographics

Wide variation in shopping patterns by audience segment makes optimization of marketing spends challenging



# Price sensitivity

India remains a low CPCU market vs. other global markets



### User behaviour

Online commerce penetration is still low in India and thus challenging to convert transacting users

### affle Strategic advantage

- ✓ Familiarity with local demographics
- ✓ Track record of working with Indian brands
- Predictive algorithm and strong network enabling precise consumer targeting
- Track record of profitability in the low CPCU Indian market

 Extensive connected devices reach, proprietary technology and local knowledge



# Affle2.0 Strategy | Targeting high growth markets and industry segments



Global business anchored in Emerging Markets (INDIA, SEA, LATAM & MEA)



Primary markets:

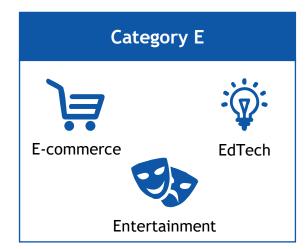
 India, South East Asia,
 Middle East & Africa
 and Latin America

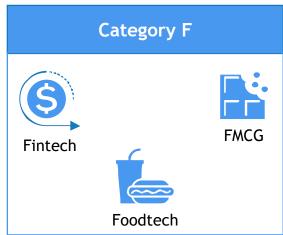
Other key markets:
North America, Europe
and North Asia

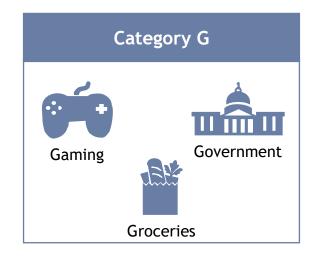


**3.0bn**+<sup>1</sup> Connected devices Reached Globally

Verticalized approach for leadership within fast growing resilient industry segments across E, F, G, H Categories











# Affle 2.0 Strategy | Well-defined organic and inorganic growth plan



Leveraging opportunities in India and International markets

4. Enhance revenue from existing & new customers and strategically invest in inventory & data cost to reach the next billion shoppers on connected devices

- 3. Expand the scope of products from just mobile to connected devices mapping consumers' end-to-end digital journey
- 2. Penetrate further in emerging markets with a verticalized focus on delivering deeper conversions across industry verticals
  - Affle2.0 growth plan anchored on 2Vs -Vernacular & Verticalization and 2Os mobile OEMs & Operator partnerships

5. Invest in to development of the futuristic use in ductors about

5. Invest in to develop and continuously enhance technological & IP capabilities

6. Continue to develop solutions powering futuristic use cases and address key industry challenges

7. Continue to selectively pursue consolidation opportunities

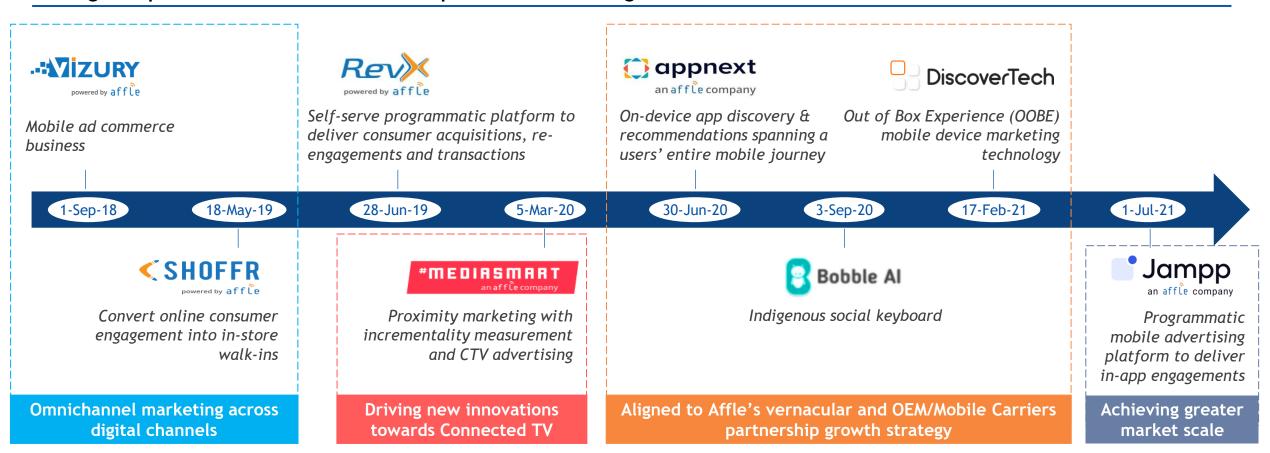


# Affle 2.0 strategy guiding Company's vision and growth ahead



Affle 2.0 strategy powering growth across connected devices, anchored on vernacular / verticalization / ecosystem-level partnerships

Strategic acquisitions & investments to complement the existing business<sup>1</sup>



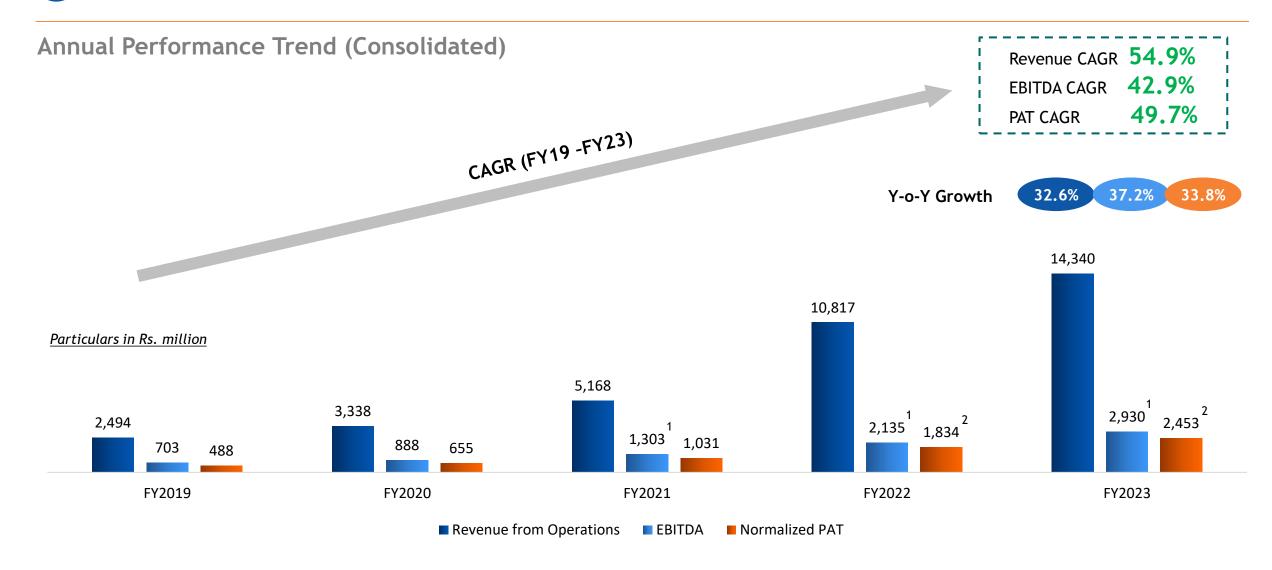
Source: Company information

Note: 1) The dates refer to the closure/effective date of respective acquisitions



# Strong track record of growth and profitability

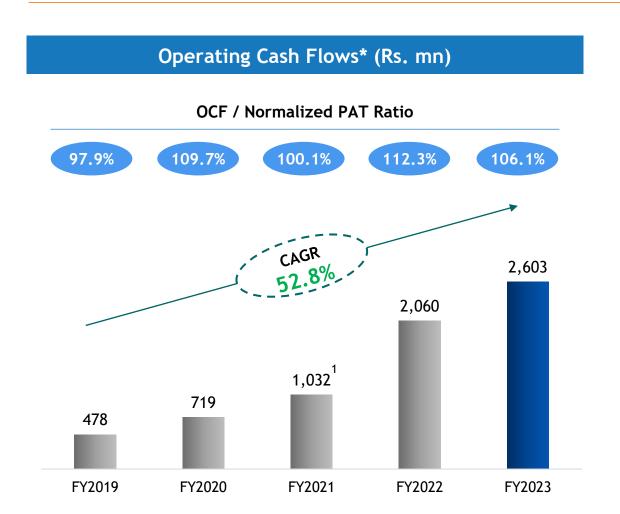






# **Cashflows Trend and Return Ratios (Consolidated)**





### Return Ratios (As of March 31, 2023)

| (Adjusted to normalize the unutilized portion of QIP<br>Proceeds) |       |  |  |  |  |  |
|---|-------|--|--|--|--|--|
| **ROE (%)<br>(Return on Equity)                                   | 20.0% |  |  |  |  |  |
| **ROCE (%)<br>(Return on Capital Employed)                        | 19.7% |  |  |  |  |  |
| Gross Debt/Equity (x)   | 0.1x  |  |  |  |  |  |

Note: 1) FY2021 OCF was adjusted for Deferred Tax Liability on account of Goodwill of Rs. 14.18mn (one-time expense)

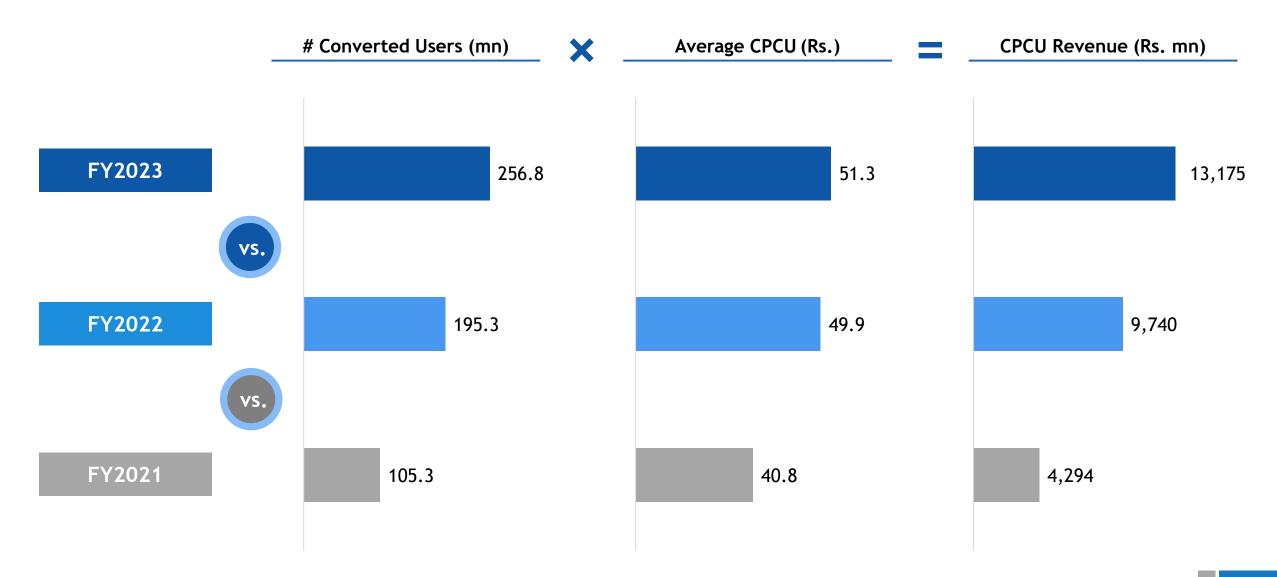
<sup>\*</sup>Operating Cashflow includes impact of FCTRs (Foreign Currency Translation Reserves) as per IND AS

<sup>\*\*</sup>Return on Equity = (PAT / Total Shareholder's Equity); Return on Capital Employed = [EBIT / (Total Assets - Current Liabilities)]; Return on Assets = (PAT/Total Assets)



# 6 CPCU Business | Annual Performance Trend





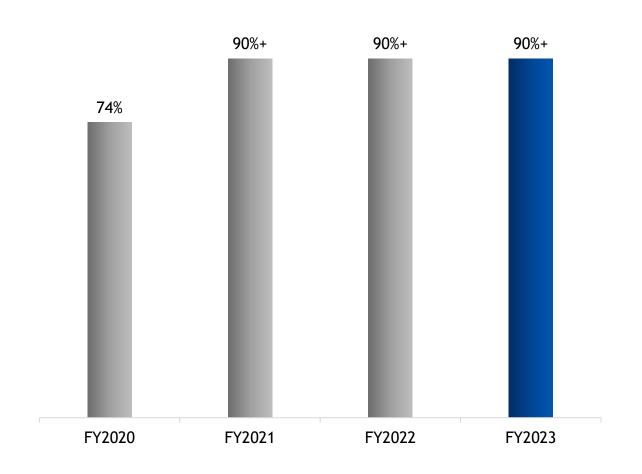


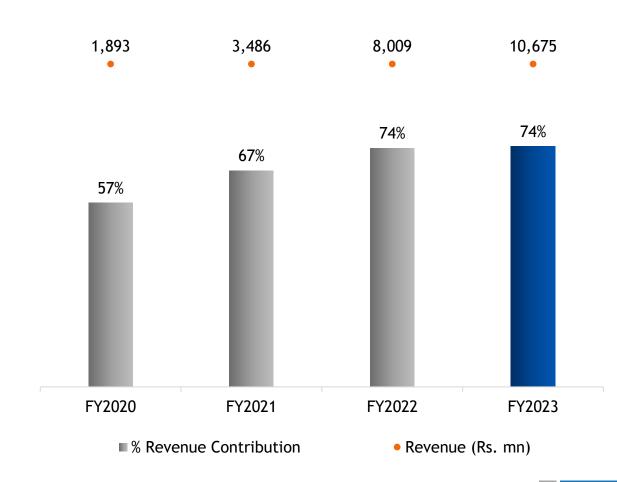
# Strong traction driven by verticalized focus on high growth categories



Revenue Contribution from E, F, G, H Categories<sup>1</sup>









# Affle 2.0 Culture | Entrepreneurial & Committed Team and Robust Governance



### **Key Management Team**



Anuj Khanna Sohum Managing Director Chief Executive Officer



Eran Kariti Chief Technology Officer (Appnext)



Bijynath Non-executive Chairperson & Independent Director



**Non-Executive Board Members** 

Sumit Mamak Chadha Non-Executive Independent Director



Anuj Kumar Non-Executive Director Chief Revenue & Operating Officer



Guillermo Fernandez Sanz Chief Technology Officer (Mediasmart)



Lay See Tan Non-Executive Independent Director



Vivek Narayan Gour Non-Executive Independent Director



Elad Natanson Non-Executive Director Chief Executive Officer (Appnext)



Kapil Mohan Bhutani Chief Financial & Operations Officer



Noelia Amoedo Non-Executive Director Chief Executive Officer (Mediasmart)



Martje Abeldt Chief Revenue Officer (RevX)



Richard Alan Humphreys

Advisor of Affle (India) Limited, Director of Affle Holdings Pte. Ltd. (AHPL)

Advisors to the Board



Vipul Kedia
Executive Director
Chief Data & Platforms Officer And
Head - MAAS India



**Sujoy Golan**Chief of Marketing & Omnichannel
Platforms



Jay Snyder Advisor Affle (India) Limited Independent Observer, On Board of AHPL



Charles Yong Jien Foong Chief Architect & Technology Officer



**Viraj Sinh** Managing Partner - International

# 7 Affle 2.0 Culture | Tech & Thought Leadership



























## Affle2.0 Culture | Inclusive ESG Initiatives



Ranked amongst the leading ESG responsible companies (IT/Tech category) by ESGrisk.ai in its Yearbook 2021

**Proactive Adoption of ESG Reporting** 

### **Our Guiding Values**

- Innovation
- 2 Agility
- 3 Leadership
- 4 Integrity
- Social Consciousness



Outcomes

531 ESG Score

Dedicated ESG Committee

82 GRI Principles & Sub-Factors

Reported

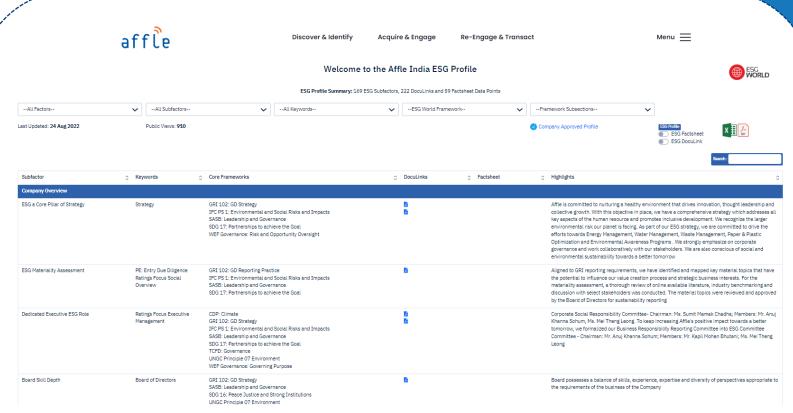


10 UNSDG Aligned



# Affle2.0 Culture | Inclusive ESG Initiatives





Mapped with Global ESG Reporting Frameworks







SEBI's BRSR

and more...

- As part of Affle2.0 culture, we initiated proactive adoption of ESG principles in 2021
- Dedicated Sustainability section with comprehensive ESG profile available on Affle's website
- Mapped with Global ESG reporting frameworks
- ESG profile: <u>Click here</u>

### **Affle Consumer Platform Case Studies**

- 1. TATA 1mg | Making Bharat healthier
- 2. Rei de Pitaco | Growing the fantasy sports gaming fanbase in Brazil
- 3. Alive by AIA | Growing the reach for financial services in Thailand
- 4. Tata Neu | Driving adoption for India's super app
- 5. Bank Jago | Growing the reach of digital banking essential services for Indonesian millennials
- 6. TapNation | Driving global user growth and usage for its resilient and popular hyper casual games
- 7. McDonald's | Driving omnichannel business growth in Indonesia
- 8. ZEE5 | Addressing growing appetite for online entertainment in India
- 9. Mr D | Growing the penetration of online food delivery in Africa
- 10. Spotify Addressing the growing appetite for online entertainment in India
- 11. Lotus Herbals | Driving FMCG business growth in India
- 12. Tunaiku | Giving wings to millennial dreams in Indonesia





## **Tata 1mg** | Making Bharat healthier

#### **About the Customer**

This Healthtech unicorn from the house of illustrious TATA Group, is an established player offering services like e-pharmacy, diagnostics, e-consultation and health content in India

### **Objective**

To raise adoption of its services in India especially in Tier 2 & 3 markets where adoption was comparatively lower

#### **Affle Consumer Platform Solutions**

Affle's Consumer platform helped Tata 1mg achieve their objective by

- Leveraging data to create custom audience segments based on engagement behavior, residential location, age and likelihood to transact with a Healthtech app
- Gamifying the entire user experience to drive greater engagement and adoption within the core target audience
- Exhaustive tracking of metro vs. non-metro conversion insights to generate AI-led audience lookalikes to maximize reach and optimize engagements thus driving greater conversions

- 27,000+ conversions delivered in Q4 within the target markets
- 11% average conversion ratio maintained for campaign duration
- 1.7X more engagements among Tier 2 & 3 locations as compared to Tier 1





## Rei Do Pitaco | Growing the fantasy sports gaming fanbase in Brazil

#### **About the Customer**

Rei Do Pitaco (RDP) is Brazil's leading daily fantasy sports gaming platform with rapidly growing popularity across LatAm markets

### **Objective**

While the FIFA WC in 2022 helped create a significant high for this category in Nov-Dec, in Q4 FY23 RDP wanted to scale growth among newer audience cohorts while keeping their existing users engaged

#### **Affle Consumer Platform Solutions**

Affle's Consumer platform helped RDP achieve their objectives with

- Persona based intelligent audience segmentation and lookalike modeling to convert young users based on their affinity to football, sports and gaming apps
- Multichannel communication to consistently enhance engagement and conversions at important touchpoints most relevant for the app
- Deep data led optimizations based on in app behaviour and key happenings during important matches to optimize audience & creatives in real-time to maximize quality conversions

#### **Results**

- 7X growth in campaign reach
- 67% growth in conversions
- 20%+ conversion ratio maintained for Q4





Affle platform supported our efforts to scale among potential gamers in Brazil using their Al-first recommendation tool widening our reach and optimizing for our internal benchmarks down the funnel.

**Pedro Henrique Lisboa de Lucena**Partner, Performance Marketing



## Alive by AlA | Growing the reach for financial services in Thailand

#### **About the Customer**

AIA Group is the largest life insurer in Asia and a reputed public listed company. Its Alive super app is a popular app helping consumers to achieve their physical, mental and financial health goals

### **Objective**

To grow the awareness and adoption of the Alive app in Thailand

#### **Affle Consumer Platform Solutions**

Affle's Consumer platform helped AIA's Alive app achieve its objectives by

- Generating AI-led high intent, premium audience cohorts to maximize unique campaign reach among Millennial urban professionals with a high-affinity to avail doorstep wellness services
- A/B testing of channels and creatives to identify and optimize high-performing channels to enhance ROI
- Premium ad placements to amplify brand recall and nurture quicker conversions

- 2X growth in conversions
- 60%+ average conversion ratio maintained during the quarter
- Delivered 30K+ conversions in Mar-23 itself which was the highest in H2





### **Tata Neu** | Driving adoption for India's super app

#### **About the Customer**

From the house of the illustrious Tata Group, Tata Neu is India's super app that integrates the best of Tata Group's consumer brands on one platform

### **Objective**

To drive awareness, engagement and conversions with high intent users for the multiple app propositions of this super app

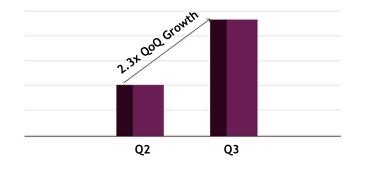
#### **Affle Consumer Platform Solutions**

Affle's Consumer platform helped Tata Neu by

- Leveraging Affle's mDMP platform to segment and target users based on intent and affinity for the key propositions of this super app
- Enhancing impact with a unique multichannel approach to increase user awareness, engagement and conversions
- Platform led real time optimizations of key audience cohorts to drive effectiveness across the marketing funnel

- 2.3X Quarterly Growth (Q3 vs. Q2) in conversions
- 4.1X monthly growth in conversions from start to now
- A very healthy ~60% conversion ratio maintained for the quarter





# Bank Jago Growing the reach of digital banking essential services for Indonesian millennials

#### **About the Customer**

Bank Jago is a leading public listed bank in Indonesia (previously known as Bank Artos). It's digital banking service Jago is growing financial inclusion in Indonesia by targeting young millennials

### **Objective**

Drive market penetration and usage for Bank Jago's digital banking services

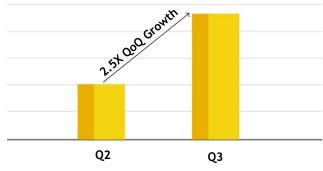
#### **Affle Consumer Platform Solutions**

Affle's Consumer platform helped Bank Jago scale their conversions by

- Leveraging Affle's mDMP platform to target young working millennials and GenZ having high-affinity for digital banking and commerce
- Programmatic ad placements across open internet and walled gardens to enhances app discovery and conversions across touchpoints
- Automated platform optimizations together with deep analysis on minsight dashboards helping with real-time campaign optimizations to maximize conversions

- 2.5X Quarterly Growth (Q3 vs. Q2) in conversions
- 35% Growth in average conversion ratio
- A huge 49% conversion ratio recorded in December 2022





# TapNation Driving global user growth and usage for its resilient and popular hyper casual games

#### **About the Customer**

TapNation is a French company and one of the leading hyper casual game publishers having 830Mn downloads for its various titles. It is focused on the most resilient and popular categories of hyper casual gaming. Some of its top titles have been the #1 games in Google Play

### **Objective**

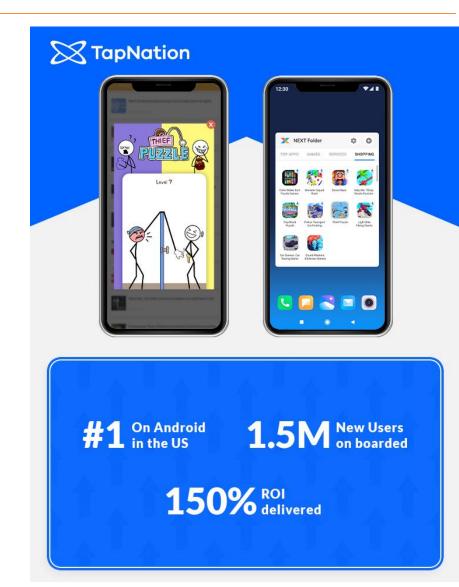
While TapNation's hyper casual games are very popular, they were looking to drive greater global growth for some of their key titles while aiming to achieve high ROI

#### **Affle Consumer Platform Solutions**

Affle's app recommendation platform helped TapNation to

- Deliver personalized recommendations directly to the devices of potential new users who are likely to install and play the game
- Integrate personalized and vernacular recommendations into each user's daily mobile journey and deliver them at high engagement times
- Maximise ROI through complex data science based algorithmic optimizations

- >1.5M New Users onboarded during the quarter
- Top Advertised game reached #1 On Android in the US
- >150% ROI delivered across titles during this period





# McDonald's Driving omnichannel business growth in Indonesia

#### **About the Customer**

McDonald's is the world's largest restaurant chain by revenue. Indonesia is an important and a growing market where it has 200+ stores

### **Objective**

McDonald's wanted to grow it's omnichannel business by boosting footfalls and drive through sales leveraging its mobile app

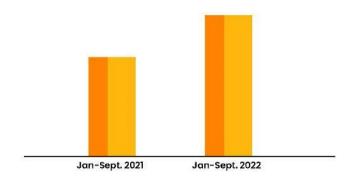
#### **Affle Consumer Platform Solutions**

Affle's Consumer platform helped McDonald's implement a unique gamification led couponing strategy to grow its drive through business

- Leveraged Affle's mDMP platform to target millennial users based on their demographics, location and their gaming affinity
- Enhanced impact with innovative gaming led ad units to increase engagement and affinity
- With greater personalization and optimizations, helped drive omnichannel conversions at scale

- >75% coupon redemption rate led to high impact
- >70% conversion rate led to building long term loyalty
- >40% growth in conversions in Jan-Sep '22 vs. same period in '21







# **ZEE5** Addressing the growing appetite for online entertainment

#### **About the Customer**

ZEE5 is India's leading OTT app and the largest curator for South-Asian content. It is part of the Zee Entertainment Group, a company listed in India

### **Objective**

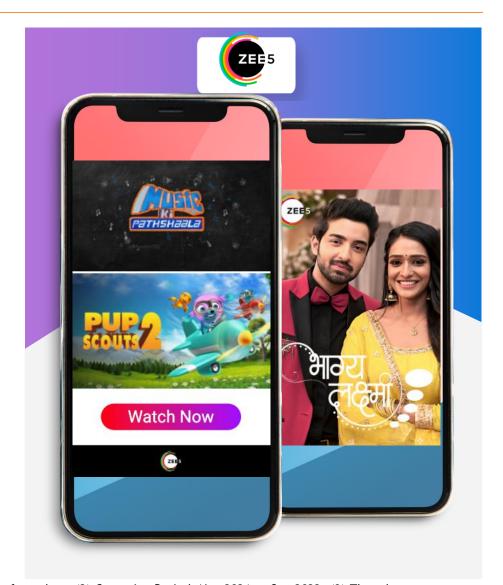
In an intensely competitive environment, ZEE5 is on a mission to delight users. It wanted to grow conversions and boost engagement levels for existing users

#### **Affle Consumer Platform Solutions**

Affle's consumer platform helped Zee5 achieve its goals using hyper targeted programmatic advertising by:

- Taking advantage of the highest-quality Supply and Ad placements to reach and attract high-value users
- Leverage App Retargeting with smarter Al Targeting & Audience Modelling
- Drive incremental conversions with personalized and engaging Video Ads

- >12X Growth in monthly conversions
- ~9X Growth in Unique Views
- ~5X growth in Investment ROI





## Mr D Growing the penetration of online food delivery in Africa

#### **About the Customer**

Mr D, part of Naspers Group, is a leading Foodtech app in South Africa specializing in restaurant-to-home delivery. The brand connects 8,000+ restaurants to their patrons across the country

### **Objective**

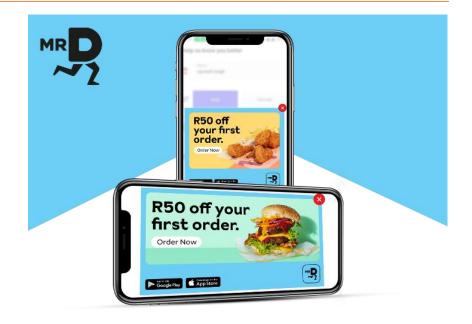
To discover, engage & convert foodies in South Africa to order from their favorite restaurants using Mr D's app

#### **Affle Consumer Platform Solutions**

Affle's Consumer platforms provided a customized strategy to identify right cohorts and maximize conversions across relevant channels:

- Leveraged mDMP to identify right audience segments who would have high propensity to order food online.
- Strategic placements of vernacular and video ads to drive attention and impact
- Intelligent App recommendations to drive campaign reach further among user base with low spending power but having high potential to grow

- ~25% growth in conversions Q2 vs. Q1
- Monthly Conversion Rate > 7%
- Consistent monthly growth in first time onboarded users







# Spotify | Addressing the growing appetite for online entertainment in India

#### **About the Customer**

Spotify is one of the leading global music and podcast app disrupting the audio entertainment category

### **Objective**

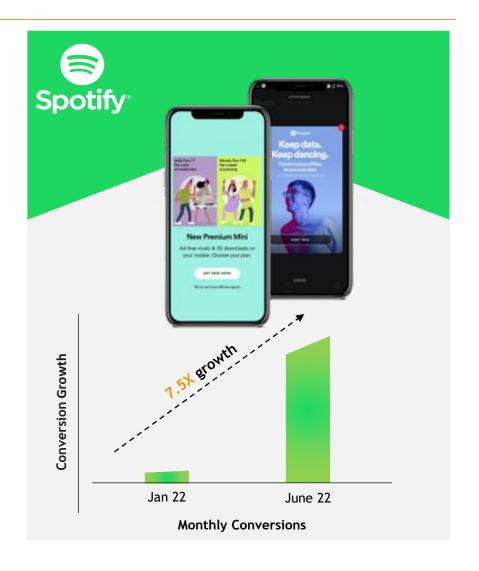
Being late entrant to the already crowded audio OTT landscape in India, Spotify wanted to position itself as premium differentiated offering to gain top-end of the market

#### **Affle Consumer Platform Solutions**

Affle's Consumer platforms helped deliver a diversified targeting & channel strategy to help acquire premium high value users by:

- Algorithms powered by AI & ML created audience segments based on inclination to consume audio content beyond music to podcasts, storytelling, audiobooks, etc.
- Once these cohorts of users were identified targeted ads were delivered across mobile channels optimizing for sign-ups & retention

- 7.5X growth in monthly conversions from Jan'22 to Jun'22
- Conversion Rate > 60%
- Consistent quarterly growth of 1.7X





# Lotus Herbals | Driving FMCG business growth in India

#### **About the Customer**

Lotus Herbals is a leading brand of herbal and natural cosmetic products with 25+ years of market presence in India. It offers a robust range of over 500 Skincare, Haircare, Suncare, and Make-up products for the retail and professional markets

### **Objective**

Lotus Herbals wanted to reach out to 18-25 years women in select Indian markets to drive awareness and business growth for its sun-screen product range

#### **Affle Consumer Platform Solutions**

Affle's Consumer platforms helped Lotus Herbals to implement a unique omnichannel marketing strategy by:

- Driving effective Omnichannel Targeting by layering online attributes of consumer affinity and layering it with offline location intelligence
- Maximizing engagement by having high impact ads on Connected TV (CTV) with follow up actionable communication on mobile through our Household Sync technology
- Deep Personalization leveraging location intelligence to showcase personalized product recommendations based on temperature and humidity

#### Results

- Effectively reached 7Mn+ Indian women with this targeted omnichannel strategy
- Over 370K new users onboarded
- 166% Growth in Online Sales



With over 25+ years of market presence, we wanted to promote Safe Sun, our range of sunscreens, and drive top-of-mind brand awareness and engagement among evolved 18-25 females. We leveraged our partnership with mediasmart to explore its advanced Connected TV Household Sync technology along with Omnichannel Audience Targeting using online as well as offline audience intelligence to reach our target audience. With the innovative weather-based targeting and multi-screen storytelling we were able to drive brand awareness and engagement, resulting in great impact.



# Tunaiku | Giving wings to millennial dreams in Indonesia

#### **About the Advertiser**

Tunaiku, is one of the biggest and earliest digital consumer lending/banking platform backed by Bank Amar (part of the Tolaram Group), a licensed bank in Indonesia. Standing at the forefront of financial inclusion agenda, Tunaiku aims to bring smile on 200 million faces by 2025

### **Objective**

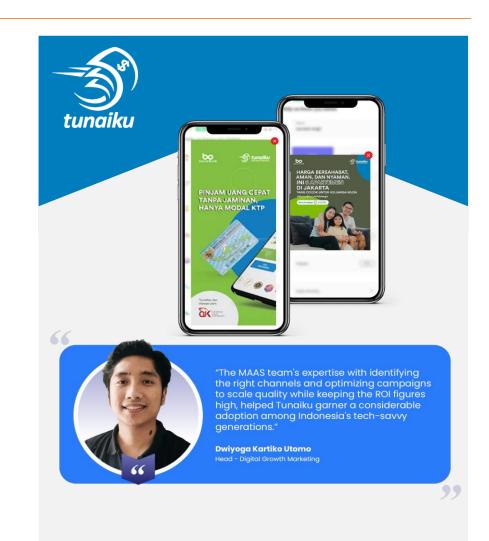
Acquire quality users among Indonesia's Millennials and GenZ looking for short term, flexible loans especially in a crowded lending space

#### **Affle Consumer Platform Solutions**

Affle's Consumer platforms helped target relevant users, with constant channel optimization to discover the best suited social channels, driving scale & quality:

- Leveraged Affle's mDMP platform to target users based on their demography and online behavior
- Al powered channel optimization helped discover various effective social channels where vernacular, bite sized, infotainment videos helped connect and convert newer users

- 1.2X Increase in quarterly New Users onboarded
- Consistently maintained a high Conversion Ratio > 40%
- Vernacular & Video strategy helped connect and convert more users

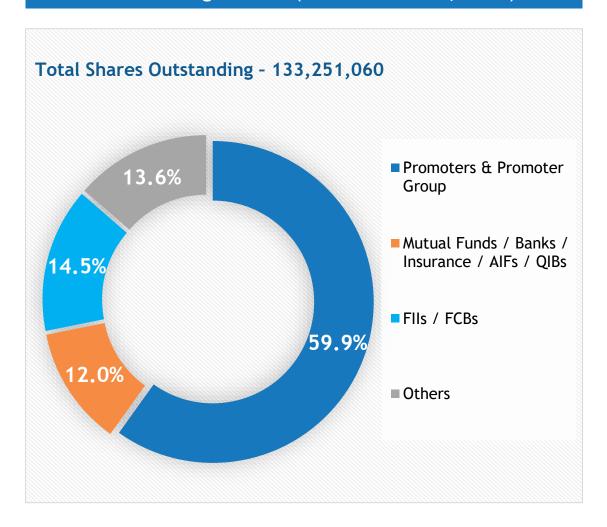


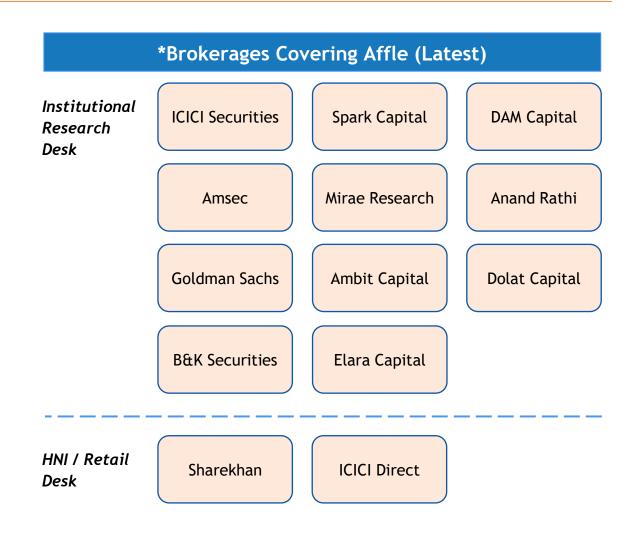


### **Shareholders Information**



### Shareholding Pattern (As on March 31, 2023)







# **Consolidated Financial Summary**

|   | <u>, — — —, </u> |           |              | T         |              |        |        |              |
|---|------------------|-----------|--------------|-----------|--------------|--------|--------|--------------|
| In Rs. million  | Q4 FY2023        | Q4 FY2022 | Y-o-Y Growth | Q3 FY2023 | Q-o-Q Growth | FY2023 | FY2022 | Y-o-Y Growth |
| Revenue from Contracts with Customers                               | 3,558            | 3,151     | 12.9%        | 3,761     | (5.4%)       | 14,340 | 10,817 | 32.6%        |
| Inventory and Data Costs  | 2,163            | 1,996     | 8.4%         | 2,281     | (5.2%)       | 8,843  | 6,789  | 30.3%        |
| Employee Benefits Expenses  | 493              | 424       | 16.3%        | 483       | 2.1%         | 1,872  | 1,296  | 44.4%        |
| Other Expenses  | 212              | 147       | 44.3%        | 193       | 9.4%         | 736    | 600    | 22.7%        |
| Add: Liabilities written back <sup>1</sup> (other operating income) | 26.4             | 2.9       |              | 0.3       |              | 42.1   | 3.8    |              |
| EBITDA  | 716              | 587       | 22.1%        | 804       | (10.8%)      | 2,930  | 2,135  | 37.2%        |
| % EBITDA Margin   | 20.0%            | 18.6%     |              | 21.4%     |              | 20.4%  | 19.7%  |              |
| Depreciation and Amortisation Expenses                              | 136              | 93        |              | 135       |              | 494    | 324    |              |
| Finance Costs   | 31               | 16        |              | 32        |              | 114    | 71     |              |
| Other Income (Excl. Liabilities written back, if any)               | 149              | 290       | (48.7%)      | 165       | (9.6%)       | 501    | 713    | (29.7%)      |
| Profit Before Tax and Share of (loss) of an associate               | 699              | 767       | (9.0%)       | 801       | (12.8%)      | 2,823  | 2,453  | 15.1%        |
| Share of (loss) of an associate                                     | -                | (4.9)     |              | -         |              | (7.1)  | (4.9)  |              |
| Profit Before Tax   | 699              | 763       | (8.4%)       | 801       | (12.8%)      | 2,816  | 2,448  | 15.0%        |
| Total Tax   | 75               | 76        |              | 110       |              | 361    | 301    |              |
| (Subtract): Non-controlling Interest                                | (0.2)            | 2.2       |              | 1.4       |              | 8.8    | 8.1    |              |
| Profit After Tax (net of non-controlling interest) 2                | 624              | 685       | (8.9%)       | 690       | (9.5%)       | 2,446  | 2,139  | 14.4%        |
| % PAT Margin  | 16.7%            | 19.9%     |              | 17.6%     |              | 16.4%  | 18.5%  |              |
| Normalized PAT (net of non-controlling interest)                    | 624              | 527       | 18.4%        | 690       | (9.5%)       | 2,453  | 1,834  | 33.8%        |
| % Normalized PAT Margin   | 16.7%            | 16.1%     |              | 17.6%     |              | 16.5%  | 16.4%  |              |

Last year Q4
had a higher
other income
(non-operating)
primarily on
account of gain
on fair
valuation of
financial
instruments

Refer the
Normalized PAT
working on
slide 41



# Normalized PAT Working

|             | Calculation of Normalized 'Profit After Tax'                |           |           |              |           |              |        |        |              |  |
|-------------|---|-----------|-----------|--------------|-----------|--------------|--------|--------|--------------|--|
|             | In Rs. million  | Q4 FY2023 | Q4 FY2022 | Y-o-Y Growth | Q3 FY2023 | Q-o-Q Growth | FY2023 | FY2022 | Y-o-Y Growth |  |
|             | A. Profit After Tax (Net of non-controlling interest)       | 624       | 685       | (8.9%)       | 690       | (9.5%)       | 2,446  | 2,139  | 14.4%        |  |
| PAT         | 1. Other Income (Excl. liabilities written back) comprises: |           |           |              |           |              |        |        |              |  |
| - (1.a.)    | 1.a. Gain on fair valuation of financial instruments        | -         | 171       |              | -         |              | -      | 351    |              |  |
| + (2.)      | 1.b. Other income in ordinary course of business            | 149       | 119       |              | 165       |              | 501    | 362    |              |  |
|             | 2. Tax outgo on gain on financial instruments               | -         | 9         |              | -         |              | -      | 41     |              |  |
| - (3.)      | 3. Share of (loss) of an associate                          |           | (4.9)     |              | -         |              | (7.1)  | (4.9)  |              |  |
| <b>&gt;</b> | B. Normalized PAT (net of non-controlling interest)         | 624       | 527       | 18.4%        | 690       | (9.5%)       | 2,453  | 1,834  | 33.8%        |  |
| <br>        | % Normalized PAT Margin                                     | 16.7%     | 16.1%     |              | 17.6%     |              | 16.5%  | 16.4%  |              |  |



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